

## Booking Conditions

**Please read the added Conditions, overleaf, that will apply from today 3<sup>rd</sup> August 2020 regarding the current Covid19 pandemic.**

This contract is made between Keith Sweetman of Brush Hill House, Westfields, Whiteleaf, Princes Risborough, Buckinghamshire, HP27 0LH and the person making the booking.

The booking is for the period agreed in the booking confirmation and the property may be occupied from 4pm on the day of arrival and must be vacated on the last day of the holiday at 10 am.

All bookings must be accompanied by the deposit (20% of the holiday price). The final balance is due 6 weeks before the commencement of the holiday. The deposit of 20% is only refundable if it is possible to re-let the week booked at the same price as that agreed on booking. An administration fee of £25.00 will be charged in all cases. A refund of part of the deposit will be made if the week booked is re-let. The booking may be cancelled by the owner if the balance is not received by the due date.

Refunds of the balance after 6 weeks are as follows: 6-4 weeks 50%; 4-3 weeks 25%; 3-2 weeks 20%; 2-0 weeks 0%.

The full deposit, less the administration fee, will only be refunded if the cancellation is more than 20 weeks prior to the holiday date. The person making the booking is encouraged to arrange insurance to cover the eventuality of cancellation.

The Booking Confirmation form is part of this contract and must be completed and returned prior to commencement of the holiday.

The person making the booking undertakes to keep the property and its contents in the same condition as at the start of the holiday and leave the house clean and tidy. The cost of any damage to the house or its contents must be paid to the owner.

The number of people using the house must not exceed four, unless with prior approval by the owner.

No pets are allowed on the property with the exception of guide dogs.

It is preferred that no-one smokes whilst in the property.

In the event of any problem with the accommodation the person making the booking must advise the property owner immediately so that the problem can be rectified.

The owner accepts no responsibility for loss or damage to personal possessions.

**During the current Covid19 pandemic the following additional changes are made to the above Conditions.**

**Any guest who displays symptoms of, or tests positive for Covid 19, in the week prior to, during, or in the two weeks following their stay at Golwg y Mor must inform Golwg y Mor Lettings immediately.**

**If any guest tests positive for Covid 19 during their stay at Golwg y Mor, and can then NOT follow the Welsh Governments advice and return to their own home/residence, will be charged £100.00 per day they remain at Golwg y Mor, (90d Plas Edwards, Tywyn, LL36 0DA) after the end of their deignated holiday period.**

**It may become necessary for your holiday at Golwg y Mor to be cancelled at less than 24 hours' notice if Covid 19 circumstances change. If Golwg y Mor Lettings has to cancel your holiday as described above, all monies will be refunded. In such circumstances Golwg y Mor Lettings will NOT be responsible for the cost of any inconvenience or any other cost caused by such cancellation.**

**Arrival time is not to be before 5.00PM to allow the house-keepers time to carry out the intensive cleaning now necessary.**

**Upon confirming your booking, you will be sent a description of the tasks you will be asked to carry out on arrival and before departure. If you are unhappy in any way about these tasks you will be able to cancel your holiday; all monies deposited will then be returned to you.**

**From the 3<sup>rd</sup> August 2020 a security deposit of £100.00 will be required. This will be fully returned if all Terms and Conditions, including the Covid 19 Terms and Conditions are adhered to.**